



Increasing Warehouse Efficiency & Accuracy with Honeywell's Movilizer WMS Solution

Hot Toner

Location: National operations

Industry: Wholesale distribution - print consumables

Hot Toner & Honeywell's Movilizer

Hot Toner is a leading online supplier of printer ink cartridges, toners and consumables for printers, photocopiers and fax machines.

With an extensive product range, an always-open online store, and a mission to save their customers money on print consumables, Hot Toner was looking for ways to reduce operational costs, save time in their order management flows and increase picking and overall warehouse accuracy. They knew of several benefits of a cloud solution, such as eliminating expensive on-premise hardware and maintenance, and the ability to have everyone working from single source, real-time data.

Hot Toner's Warehouse Management Requirements

Having outgrown some of the limitations of Quickbooks, Hot Toner wanted a cloud-based Warehouse Management System (WMS) to meet their business needs, including:



Handle the network load as the business grew



No complex or expensive IT hardware to maintain



Leverage the benefits of cloud software



Save time in their order management process



Increase picking accuracy



With our use of NetSuite & JCurve, introducing the Movilizer Warehouse Management System was the next step in our evolution.



They invested in Honeywell's Movilizer WMS which provides a seamless integration to NetSuite, including the JCurve ERP edition.

Order Management Efficiency Gains

Hot Toner had already developed several time-saving workflows through their NetSuite ERP system. Applying these to WMS functions increased efficiency further.



Servicing a large number of daily orders, Hot Toner had already developed several time-saving workflows through their NetSuite ERP system. They wanted to apply these workflows to WMS functions to help increase their warehouse process efficiency.

Built entirely within the NetSuite platform, all their NetSuite item variations and configuration options were also supported automatically by Honeywell's Movilizer.

Having a large warehouse, an initial concern was continued system coverage, warehouse-wide. Honeywell's Movilizer solution allows warehouse staff to keep processing orders on their mobile devices, even without an internet connection.

Improved Accuracy

Delivering cloud-to-cloud data synchronisation, Hot Toner's data is updated and delivered from NetSuite to handheld warehouse devices, in real-time. NetSuite workflows help warehouse staff check order accuracy and also collect new product barcodes from suppliers during goods receiving to keep SKUs up-to-date.

By reducing the touchpoints for potential human error and improved data accuracy, senior warehouse staff are now spending less time training and error checking and more time working on further efficiencies and improvements.



The Results

Implementing a mobile-based WMS system was a simple process and a natural extension to Hot Toner's NetSuite ERP platform.

Using industry standard hardware and a solution that included their customised processes and workflows, Hot Toner reduced their warehouse picking error rate to less than 0.1%. They achieved this high accuracy without impacting the time to pick and process orders.

Honeywell's Movilizer WMS solution has empowered Hot Toner's warehouse operations with more efficient order management, order receiving and SKU update processes, and significantly increased accuracy across the warehouse.



We no longer need to waste resources using Senior Staff to train casual staff or physically track human error themselves in the picking process.



To find out more about how Honeywell's Movilizer WMS solution can help your business, get in touch and speak with your JCurve Solutions Account Manager.